

Welcome to the Sidewood Wine Club. The Sidewood Wine Club is operated by Sidewood Estate Wines and Ciders (92 Mappinga Road, Oakbank, South Australia 5245, ABN # 83 112 328 097).

1. Membership Requirements:

To join the Wine Club, you must be 18 years of age or over and reside in Australia, upon submission of registration to the Wine Club you agree to the following terms and conditions of membership.

Sidewood reserves the right to request and verify identification and information from Members relevant to participation in the Wine Club. It is against the law to sell or supply alcohol to, or to obtain alcohol on behalf of, a person under the age of 18 years. You must be over 18 years of age to order wine.

Members shipments are for personal consumption only and are not to be used for retail sale, Sidewood reserves the right to disqualify any individual who is in anyway interfering with the operations of the Wine Club.

A Sidewood Wine Club Membership is non-transferrable and Members are not permitted to allow others to use their account, Sidewood reserves the right to disqualify any Members not adhering to this policy.

2. Privacy Policy & Data Management

Sidewood's Privacy Policy is as follows: Sidewood Estate has a commitment to privacy in accordance with the Privacy Act 1988 (CWTH), and the guidelines and policies of the Australian Privacy Commissioner. Sidewood will retain member credit card details in a secure environment according to our Privacy Policy. Sidewood Estate will only use personal information for purposes to which the information is relevant. Sidewood will not sell or share personal information with third parties except to deliver products or information to members and members may also opt out of receiving communications from Sidewood at any time.

By joining the Wine Club, Members consent to the use of their personal details for marketing purposes including to receive news, promotional offers and other updates in relation to Sidewood by mail, email, phone call or text message.

Sidewood accepts no responsibility for changes made to a member account by the account holder and any other persons who may have access to that account. Requests to update any member details must be made in writing to enquiries@sidewood.com.au unless otherwise arranged with Sidewood.

It is the Member's responsibility to update their delivery details on their online member accounts or by contacting enquiries@sidewood.com.au. Any additional delivery charges or fees that are incurred due to an incorrect member address will be the responsibility of the member.

3. Subscription:

On joining the Sidewood Wine Club you are also agreeing to have your nominated credit card charged for two six bottle allocations per annum. You will be charged up front for your introductory pack so you can start enjoying the benefits of membership immediately, you can cancel, skip or hold your delivery at any time before the allocation processing date by emailing enquiries@sidewood.com.au

Sidewood excludes all liability for loss of profit, revenue, opportunity or consequential or indirect loss and limits its aggregate liability under or in connection with a member to the amount of fees paid by the member per annum.

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4. Cancelling:

You are able to cancel your subscription any time before we charge your credit card for your next delivery, please ensure it's in writing with your reasoning to enquiries@sidewood.com.au

5. Delivery:

Sidewood uses staff, Australia Post and APD delivery services. Times for delivery that are quoted by Sidewood are approximate only and to the extent permitted by law Sidewood will not be liable to a Member for failure to supply or deliver wines if out of Sidewood's control.

All risk of loss, damage or deterioration of products is passed to the member from the time that the wines are delivered.

6. Damage:

If a wine obtained through Wine Club is faulty notice must be given in writing to enquiries@sidewood.com.au with an explanation within five days of delivery. Sidewood reserves the right to not exchange or refund damaged or opened wines after delivery. Sidewood will replace or refund damaged wine and pay for any additional delivery as they deem reasonable and fair.

7. Exchange:

Sidewood reserves the right to refuse requests to exchange and refund wine after it has been delivered.

8. Communications:

Sidewood assumes no responsibility for any failure to receive communications or for inaccurate information or for any loss, damage or injury as a result of technical telecommunications problems including security breaches. Sidewood will act under the approval of any relevant authority to modify or terminate membership.

9. Pricing:

Sidewood will endeavour to keep prices updated whenever amendments take place as prices are subject to alteration. All wines are subject to availability and are the property of Sidewood until payment is received in full.

10. RSA:

Sidewood encourages responsible drinking.

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